

an SP pneumatic tube carrier delivery and receiving device,  
at least one customer station including:

a customer visual display, wherein the customer visual display is in operative  
connection with the SP CCTV camera,

a customer CCTV camera in operative connection with the SP display,

a customer audio transmitting device and a customer audio receiving device in  
operative connection with the SP audio receiving device and SP audio transmitting device,  
respectively, and

a customer pneumatic tube carrier delivery and receiving device in operative  
connection with the SP pneumatic tube carrier delivery and receiving device, wherein a carrier is  
enabled to be selectively moved between the customer station and the SP station, and

a building, wherein the building comprises an interior area which includes an interior wall  
extending therein, wherein the SP station is housed in the interior area, and wherein at least one  
component among the customer visual display, customer CCTV camera, customer audio  
transmitting device, customer audio receiving device and customer carrier device of the customer  
station is positioned within the interior area in supporting connection with the interior wall.

39. A system according to claim 38 wherein the at least one customer station is positioned  
within the interior area of the building.

40. A system according to claim 39 wherein a plurality of customer stations are positioned  
within the interior area of the building.

41. A system comprising:

at least one customer station including at least one component, wherein the at least one component includes at least one of:

a visual display,

a CCTV camera,

an audio transmitting device,

an audio receiving device, and

a carrier delivery and receiving device,

a building, wherein the building comprises a wall, wherein the at least one component is in supporting connection with the wall,

wherein the customer station comprises a frame, and wherein the wall comprises an opening, and wherein the frame is in supporting connection with the wall and extends in the opening, and wherein the at least one component is in supporting connection with the frame.

42. A system according to claim 41 wherein the wall is an interior wall extending in an interior area of the building, wherein the at least one component is positioned within the interior area in supporting connection with the interior wall.

43. A system comprising:

at least one customer station including at least one component, wherein the at least one component includes at least one of:

a visual display,

a CCTV camera,  
an audio transmitting device,  
an audio receiving device, and  
a carrier delivery and receiving device,

a building, wherein the building comprises a wall, wherein the at least one component is  
in supporting connection with the wall,

wherein the customer station further comprises a cover, and wherein the cover is movably  
mounted in supporting connection with the wall, and wherein in a first position the cover  
generally overlies the at least one component, and wherein the cover includes at least one  
opening, wherein the at least one component includes a first component and wherein in the first  
position of the cover the first component is manually accessible through the at least one opening,  
whereby the first component is enabled to be operated by a customer in the first position of the  
cover, and wherein in a second position the cover is disposed from the at least one component  
and the at least one component is rendered accessible for servicing.

44. A system according to claim 43 wherein the wall is an interior wall extending in an  
interior area of the building, wherein the at least one component is positioned within the interior  
area in supporting connection with the interior wall.

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SUB (A6) 45. A system comprising:  
at least one customer station including at least one component, wherein the at least one  
component includes at least one of:

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a visual display,  
a CCTV camera,  
an audio transmitting device,  
an audio receiving device, and  
a carrier delivery and receiving device,  
a building, wherein the building comprises a wall, wherein the at least one component is  
in supporting connection with the wall,  
wherein the customer station is produced by a method comprising the steps of:  
producing an opening in the wall,  
positioning a frame in the opening in supporting connection with the wall, and  
positioning the at least one component in supporting connection with the frame.

46. A system according to claim 45 wherein the wall is an interior wall extending in an interior area of the building, wherein the at least one component is positioned within the interior area in supporting connection with the interior wall.

#### Remarks

Reconsideration is respectfully requested. Amendments have been made to the claims. Claims 38-46 have been added. Claims 1-46 are pending in the application. No new matter has been added. The new claims are directed to previously claimed subject matter.

In the Office Action dated October 6, 1999 the drawings were objected to for failing to label the elements with an appropriate legend. Claims 1-3, 12-19, 24-28, and 37 were rejected